MOLDOVA

Alignment with International Standards

The Moldovan Customs Service (MCS), in cooperation with ASYCUDA, upgraded the ASYCUDAWorld platform to comply with international and European Union (EU) standards and best practices

Situation

Since the Moldova-European Union (EU) Association Agreement took effect in 2016, the Moldovan Customs Service (MCS) has been in full process of modernization in line with EU requirements. The Government's immediate objective is to maximize efficiency in the Customs clearance process.

Solution

The operational MCS ASYCUDAWorld system was migrated to its latest version, including the deployment of new and updated national modules, the configuration of the ITC environment and data migration (15 years volume of data was migrated). This latest release complies with the EU requirements on the Single Administrative Document (SAD) and increases MCS operational capacity. Awareness and training programmes on the use of new functionalities and modules were also delivered.

Result

In addition to improving operational capacity of the system, UNCTAD increased self-sufficiency and system ownership within MCS for the operation, administration, maintenance and further improvement of the MCS ASYCUDAWorld system by:

- Providing ASYCUDA software standard release and its associated documentation and training materials
- Building capacity of the national team through delivery of trainings. Currently, four national experts are providing technical assistance to other AW user countries
- Assisting Customs in the development of first new modules and functionalities. Since then, MCS developed and deployed 13 modules and system components without ASYCUDA's support.

300%

Increase of Customs annual revenue in 2005-2019 since the implementation of ASYCUDAWorld

This photo was taken before the COVID19 pandemic.

The Republic of Moldova is the first country to implement ASYCUDAWorld in 2005, without UNCTAD in-country assistance since 2006.

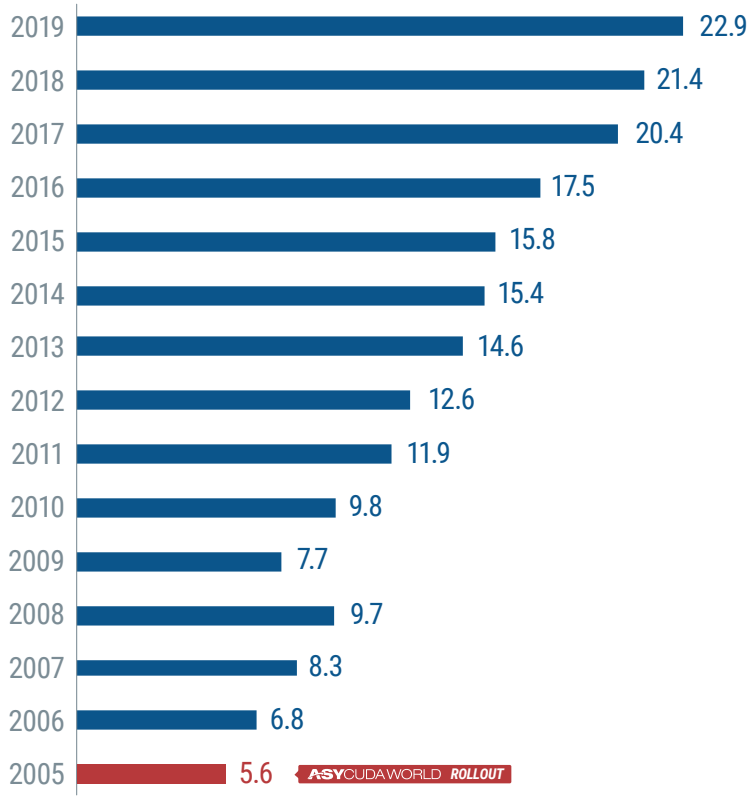
Partners:

EUROPEAN UNION

MOLDOVA

Alignment with International Standards

Customs annual revenue evolution
(Billion Moldovan leu)



Source: *Moldova Customs website.*

Volume of Activity
(2019)

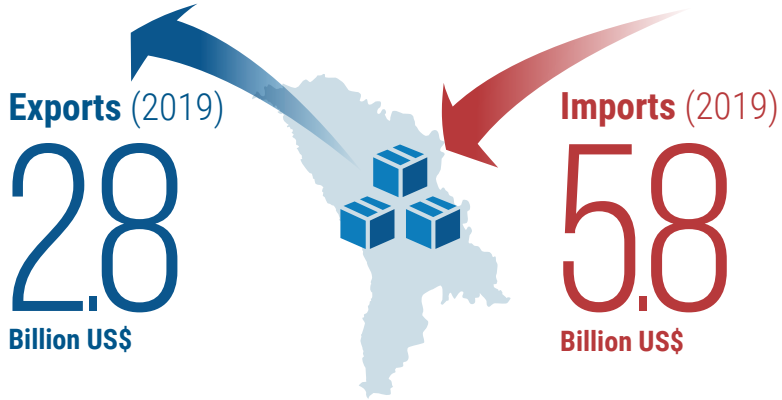
381,245
Import Declarations

201,364
Export Declarations

Total Number of Customs Staff

1,535

Source: *WCO Annual Report 2019–2020* and *UNCTADstat.*



Source: *WCO Annual Report 2019–2020* and *UNCTADstat.*